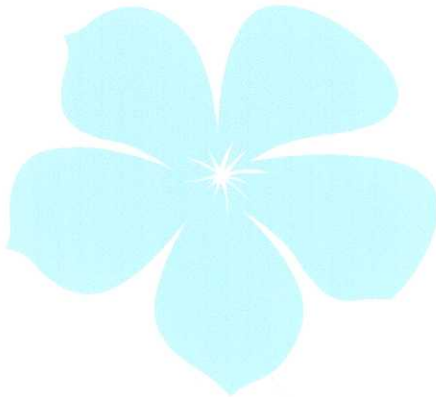




Hi



**We're Hawaiian Telcom -
bringing you the great service
you deserve.**



**We're your new locally based
telecommunications company.**



Hi,

Here at Hawaiian Telcom, we know first impressions count. So we'd like to start out by saying "**Thank you for your business!**"

As we grow, we'll work hard to provide outstanding customer service and a full range of products to keep you connected to your world.

Have questions? We're here to help

Whether you'd like to know about a local or long distance service calling feature, find out where to pay your bill, or get information about our wireless calling products and plans, we're close by. Call our customer service line at 643-3456, or use the enclosed list to find the Hawaiian Telcom store or authorized dealer near you.

Our **helpful representatives always take the time** to listen and provide the great service you deserve.

Watch for your new statement

Your new Hawaiian Telcom statement is coming soon. It's one of many changes you'll notice as we work to serve you better.

Expect more from Hawaiian Telcom

We combine responsive, locally-based customer service with a full range of telecommunications products and services – including local, long distance, Internet, wireless and yellow pages – to keep you connected to your world.

Thank you for growing with us.

To find out more, **call us at 643-3456 or visit hawaiiantel.com** and say hi.

Aloha,

A handwritten signature in black ink that reads "Michael S. Ruley".

Michael S. Ruley
Chief Executive Officer
Hawaiian Telcom